

Veranda Dining Collection by Designmaster Furniture, Inc.

Limited Warranty Information

This limited warranty applies to all the Veranda Dining Collection dining chair and dining stool products. The limited warranty is extending only to the original purchaser of the products and must be pursued through the authorized seller from which the products were purchased.

Obligations are limited to the terms and conditions stated in this limited warranty. Designmaster Furniture may honor claims in ways such as choice of local repair, allowance for the original customer to retain the product in "as-is" condition, or replacement of the product and is at the sole discretion of Designmaster Furniture, Inc.

General Warranty Limitations

1. Intended use areas for the Veranda Dining Collection dining chairs and stools is in covered outdoor areas having a roof with indirect exposure to the outdoor elements of sun, water, and wind. It does not apply to defects or damages resulting from use or uses for which these dining chair and stool products were not designed. The product is not intended for use on open air patios, open outdoor pool areas, underneath pergolas or on open air decks. Use in these type areas will void this warranty.
2. This warranty is voided if the products are physically modified or altered in any way after shipment from Designmaster Furniture, Inc.
3. This warranty is voided if any treatment is applied to the dining chair or dining stool upholstery, finish or any other parts after the product has been removed from the original factory packaging.
4. Over time, sunlight can cause changes in the color of fabrics and finishes. See the Specific Warranty Limitations for Fabrics, Wood Finishes, Stainless-Steel Metal and Other Metal Parts for explicit limited warranty coverages.
5. Freight or handling damages are not considered defects under this warranty. Such claims should be filed with the freight carrier.

Specific Warranty Limitations

Fabrics – Fabrics to be used on Veranda Dining Collection pieces must be outdoor worthy. The specific fabrics in our line that can be applied the Veranda Dining Collection dining chairs and stools have the Veranda Dining Collection Logo on the fabric label. The fabric mills warrant their fabrics for durability, fading, etc. Designmaster Furniture's warranty extends only to the amount of time warranted by the fabric mill. C.O.M. fabrics (customer's own material) is not warranted by Designmaster Furniture. See the fabric brands we currently offer for use on the Veranda Dining Collection products and their warranty information.

Sunbrella® Fabrics – (5-year limited warranty) to the original purchaser. Go to www.sunbrella.com/en-us/warranty for warranty specific information regarding fading and stain resistance. Sunbrella® Fabrics are stain resistant, not stain proof. For best results, stains should be removed when they happen using the specified Sunbrella® cleaning methods found on their website and on the hangtag provided with the Veranda Dining Collection item.

Al Fresco™ Fabrics – (5-year limited warranty) to the original purchaser. The warranty covers the fabric only. Labor and installation to recover the product is not covered. Abusive use, negligence, acts of God, etc. are not covered. Al Fresco™ fabrics are stain resistant, not stain proof. For best results, stain should be removed when they happen using the specified Al Fresco™ cleaning methods found on the hangtag provided with the Veranda Dining Collection item.

Inside Out® Performance Fabrics – (3-year limited warranty) to the original purchaser. Go to www.insideoutperformancefabrics.com/#warranty for warranty specific information regarding fading and stain resistance. Inside Out® Performance Fabrics are stain resistant, not stain proof. For best results, stains should be

removed when they happen using the specified Inside Out® Performance Fabric cleaning methods found on their website and on the hangtag provided with the Veranda Dining Collection item.

SunBelievable™ Fabrics – (3-year limited warranty) to the original purchaser that SunBelievable™ fabrics will not lose their original color (including color fading due solely to sunlight exposure, mildew, rot, or atmospheric chemicals) or strength when used under normal and non-abusive exposure conditions. SunBelievable™ fabrics are stain resistant, not stain proof. For best results, stain should be removed when they happen using the specified SunBelievable™ cleaning methods found on the hangtag provided with the Veranda Dining Collection item.

C.O.M. Fabrics (Customer's Own Material) – For the Veranda Dining Collection, Designmaster recommends that only C.O.M. fabrics that are specifically made for outdoor use be sent for application to the Veranda dining chairs and stools. Our limited warranty does not include C.O.M. fabrics. C.O.M. fabric claims must be filed with the original fabric supplier.

Wood Finishes – (5-year limited warranty) to the original purchaser against chalking, fading and cracking when used in the areas specified in the General Warranty Limitations for intended use of the product (General Warranty Limitations #1) and in the original finish. Changes will occur over time as natural wood materials age and should be expected. Other items not covered under this warranty are the bottoms of legs that can be subject to abrasion, infestation of insects, or deterioration of the wood finish because of product being used in inappropriate outdoor areas.

Frames – The upholstered frames are warranted against any defects in materials and workmanship for **(1-year limited warranty)** to the original purchaser, if they remain upholstered in the original fabric and are used in the areas specified in the General Warranty Limitations for intended use of the product (General Warranty Limitations #1). Infestation of insects is not covered under this warranty. Components such as chair glides are subject to wear and tear. These are not considered to be part of the chair frame and therefore are not covered by this limited warranty.

Stainless Steel Metal frames – The Brushed Stainless-Steel metal frames are warranted for **(1-year limited warranty)** against defects in materials and workmanship to the original purchaser if the original upholstered top parts remain on the frames. Corrosion and oxidation are occurrences that can happen when stainless steel is exposed to salt air, salt water spray, or airborne chemicals like chlorinated pool water and is not covered under this warranty.

Other Metal Parts – Metal parts such as springs, swivel mechanisms, kick plates and foot rings are warranted for **(1-year limited warranty)** against defects in materials and workmanship to the original purchaser if the items remain in the original fabric and are used in the type areas as specified in the General Warranty Limitations for intended use of the product (General Warranty Limitations #1). Corrosion and oxidation are occurrences that can happen when metal is exposed to salt air, salt water spray, or airborne chemicals like chlorinated pool water and is not covered under this warranty.